

## **EuroBar Warranty Information**

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Congratulations on your purchase of custom manufactured equipment from EuroBar. EuroBar believes strongly in the products it builds and backs them with one of the best warranties in the industry

### **STANDARD WITH EVERY EUROBAR ITEM:**

- One year replacement of parts that are defective in material or workmanship
- Free freight to customer specified location for in-warranty parts within the continental U.S.
- Replacement gaskets and rubber seals will be shipped as a warranty replacement for a period of ninety (90) days from date of original installation

### **CONDITIONS OF STANDARD WARRANTY:**

Proper maintenance is essential to ensure long-term durability and customer satisfaction. Loss or damage caused by a failure to properly use or maintain the goods covered under this agreement may void warranties.

This warranty is conditional upon EuroBar receiving written notice of any defect subject to this warranty within thirty (30) days of discovery by Customer.

Upon shipping the replacement goods (prior to return of defective items), Customer will be invoiced at time of shipment for said goods. At such time as the defective goods are returned and found defective, appropriate credit will be issued.

Replacement parts which are exchanged in the field by EuroBar authorized service agencies will be warranted for ninety (90) days effective from the date of installation

Only EuroBar authorized service personnel may perform repairs or replacement of defective parts.

### **WARRANTY VALIDATION:**

The original Customer is responsible for the individual equipment warranties associated with an installation. EuroBar will validate fabricated equipment from the date of shipment. The Customer is responsible for completing warranty validation for all OEM items contained in an installation. The warranty period will commence at the date of shipment. At EuroBar's option, the warranty may be invalidated if the Customer fails to return completed warranty cards to the OEM manufacturers within thirty (30) days after installation.

### **ITEMS NOT COVERED UNDER WARRANTY:**

- Freight damage.
- Damage caused by abuse such as broken glass, freight damage, or scratches and dents.
- Damage caused by fire, water, burglary, accident, misuse, acts of God, attempted repairs or improper installation by unauthorized persons.
- Non-Manufactured items supplied by EuroBar are subject to the OEM Manufactured Warranties and are not the responsibility of EuroBar.

### **RETURNED GOODS POLICY:**

Authorization for return must first be obtained from EuroBar before returning any merchandise. Any returned goods shipment lacking a return authorization number will be refused, all additional freight costs to be borne by the returning party. Returned equipment must be shipped in original carton and received in good condition. Any units accepted for return are subject to the prevailing restocking, reconditioning and freight charges in effect at the time return is authorized.